

Lifetime Ten-Point Inspection Promise

With your complimentary Lifetime Ten-Point Inspection Promise, your ring will stay as beautiful as the first day you received it! While some repair charges may apply due to normal wear, we are proud to offer the following services ABSOLUTELY FREE.

Ten-Point Inspection

1. Ultrasonic and Steam Cleaning
2. Prongs checked for thinning
3. Stones checked for tightness
4. Prongs checked for alignment
5. Shank checked for thinning
6. Band checked for roundness
7. Tightening of loose stones
8. Polishing – twice a year
9. Rhodium plating –twice a year
**Only applies to white gold rings*
10. Free Appraisal updates

Conflict Free Promise

Tennies Jewelry is against the importation of conflict diamonds. We support and are 100% compliant with the Kimberly Process and the Clean Diamond Trade.

The Importance of Insurance

We cannot emphasize enough the importance of insuring your jewelry. This will protect you from:

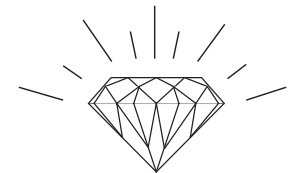
- Loss through fire, theft, and mysterious disappearance
- Damage to the center stone and/or mounting

We highly recommend Jewelers Mutual Insurance Co., the leading insurer in the jewelry industry. You may also obtain coverage in conjunction with your home owners or renters insurance.

Tennies Jewelry

Lifetime Guarantee

We want to be your personal jeweler, and give you our assurance that your total satisfaction is our most important goal.



Tennies Jewelry

"Your Fox Valley Diamond Professionals"

www.tenniesjewelry.com

Our Warranty

Our goal at Tennies is to establish long term relationships based on trust, honesty and value. We are committed to going the extra mile to ensure your satisfaction.

We make every effort to ensure that all of our products are of the finest quality and finish. Tennies warranties all of our products against manufacturing defects for a full twelve months from the original purchase date.

It is your responsibility to have your diamonds checked by us for tightness and wear at least once a year. Any recommended maintenance should be done at that time. We warranty all of our workmanship.

Quality Promise

We take the time to inspect every loose diamond and mounting we sell.

- Our diamonds are hand-selected to ensure optimal beauty and brilliance. We believe each diamond is as unique as the person who owns it.
- Our jewelry meets the highest quality standards for lasting strength and guaranteed to be free from manufacturer's defects.

Appraisals

All of our diamond rings come with an appraisal free of charge.

This will included:

- Written description
- Stone and Metal weights
- Replacement cost at current metal market

Diamond Certification

We are proud to offer diamonds that are independently certified through:

- **GIA** - Gemological Institute of American
- **EGL** - European Gemological Laboratories

This certification will include:

- A chart of unique internal and external identifying characteristics.
- A diagram plotted by a Certified Gemologist that shows the internal and external characteristics of your unique diamond.

Lifetime Trade

Tennies offers lifetime trade-in:

- You will receive the purchase price excluding tax of your center diamond in trade towards a larger diamond.
- All you need is your original receipt to verify the purchase price and your diamond certificate (if applicable)

**If the client is unable to provide the diamond's original certificate they will be responsible for the cost of diamond to be re-certified.*